



ACCESSING PROPERTY WI-FI



How do I access the Wi-Fi network?

As long as guests have a Wi-Fi enabled device, they may use the complimentary, public, wireless network. Here's how:

- Turn on your device and enable Wi-Fi. Some units have an on/off switch, so be sure it is turned on and the TCP/IP is set to automatically obtain an IP address.
- Choose **GP1-xxxx**, or **GP2-xxxx** (xxxx refers to your unit number) as the network and select "connect." Enter the Guest Password (sandybeach) when prompted. Windows devices should select the Public Network option.

What equipment do I need?

A Wi-Fi enabled device such as a Smartphone, laptop, or tablet is required.

Can I use my device to make phone calls or connect to my office VPN?

Yes, if you have a service such as Skype, you may make Internet calls; however, you may be charged by the app provider. Check with your app provider to see if there are charges for this service. The guest network supports VPN pass-through for most VPN protocols.

Can I send/receive email? What about Apple TV, Roku, or Chromecast

We do not block POP3 or SMTP, but please contact your email service (ex. cox.com) for off-network setup instructions. Depending on the TV in your unit, Apple TV or Roku can connect to the Guest Network. Casting device like Chromecast cannot.

Can I send/receive large files? Can I share files from one device to another?

The Grand Panama guest network does not limit email attachment size, but providers may. We recommend limiting files to 10 MB. This is a guest network, and as such, does not allow device to device communication. Connected devices may connect to the Internet, but not to other devices on the Guest Network.

If I have issues connecting to the network, whom do I contact?

We have a 24/7 toll-free switchboard with experts ready to assist you. Call Hotel Internet Services (877-254-4571). Tell the operator you are a guest at Grand Panama on Panama City Beach.

NETWORK SOLUTIONS, INC.