

Accessing Property Wi-Fi at Grand Panama

How do I access the Wi-Fi network?

As long as guests have a Wi-Fi enabled device, they may use the complimentary, public, wireless network. Here's how:

- Turn on your device and enable Wi-Fi. Some units have an on/off switch, so be sure it is turned on and the TCP/IP is set to automatically obtain an IP address.
- Choose your unit's wireless network, or SSID. If you're in Tower 1, unit 712, your network name would be GP1-712. Each unit has its own unique network.
- Enter the guest password. The password for all guests is **sandybeach**, all lowercase letters.

What equipment do I need?

A Wi-Fi enabled device such as a Smartphone, laptop, or tablet is required.

Can I use my device to make phone calls or connect to my office VPN?

Yes, if you have a service such as Skype, you may make internet calls; however, you may be charged. Check with your service provider to see if there are charges for this service. The guest network supports VPN pass-through for most VPN protocols.

Can my email program send/receive email?

We do not block POP3 or SMTP, but please contact your email provider for off-network setup instructions. Providers such as Charter may not allow you to send email unless you're on their network.

Can I send/receive large files?

The Grand Panama guest network does not limit email attachment size, but email providers may. We recommend limiting files to 10 MB.

Can I connect my Apple TV, Roku, or game console?

Yes

If I have issues connecting to the network, whom do I contact?

We have a 24/7 toll-free switchboard with experts ready to assist you. Call SecureVision at (251) 967-4455. Tell the operator you are a guest or owner at Grand Panama Beach Resort in Panama City Beach. Email support@secvis.com