

Grand Panama Beach Resort Contact Information

FirstService Residential Management Company

13220 Panama City Beach Parkway
Panama City Beach, FL. 32407
24/7 Customer Care Phone: 866-378-1099

Regional Director: Jason Bennett

Phone: 850-691-9959
Email: Jason.Bennett@fsresidential.com

Community Association Manager (CAM): Shelley Richards

Office Hours: Monday-Friday 8:00 a.m.-5:00 p.m.
11800 Front Beach Road, Panama City Beach, FL. 32407
Phone: 816-785-9083
Email: shelley.richards@fsresidential.com

Maintenance Supervisor: Tony Hockensmith

Phone: 606-492-5170
Work Orders Email: gpmaint@fsresidential.com or tony.hockensmith@fsresidential.com

Work orders can be submitted through your FirstService Resident Portal

Security: Onsite Phone 850-625-5960

Grand Panama Guest Registration/Front Desk:

Phone: 850-238-8988

Grand Panama Guest Registration:

Guests can pre-register for resort fees that include one parking pass and wristbands by completing the link sent from their property manager or self-managed owner through the Park N Spot site. It is highly encouraged that all guests pre-register. Registration is available at the front desk located in the lobby of Tower 2.

Grand Panama Board of Directors:

Email: gpboard@grandpanamacoa.com

Grand Panama Board of Directors:

Brad Coleman: President
Darrell Caudill: Secretary
Ron Kibble: Director
Gary Middleton: Director

James Eagleson: Vice President
Phil Brogan: Treasurer
Chuck Knoll: Director

How to Register for Your New Resident Portal:

Step 1. Visit <https://grandpanamabeachresort.connectresident.com/>

Step 2. Scroll down to Resident Access and select Create Account.

Step 3. You can register using your mobile phone number or email address.

Should you need assistance registering, please contact our Customer Care Center at 1-866-378-1099, 24 hours a day, 7 days a week.

Making payments is simple with Click Pay!

Pay your assessments online through ClickPay! Simply log into the Connect Resident Portal or visit www.fsresidential.com navigating to the Resident tab and selecting “Make A Payment”. Register for ClickPay today!

Schedule payments online:

- Set up recurring eCheck (ACH) at no cost through Click Pay
- Pay by one-time eCheck at no cost or credit or debit card for a nominal fee (charged by the merchant). Alternatively, you can call 1-888-354-0135 (Option 1) to schedule your payments over the phone with a Click Pay Resident Support Specialist.

If you prefer to use your personal bill payment service through your bank, please update your payment instructions directly with the institution and update the information below:

Your new account number: Account Number (14 digits on your welcome letter)

Grand Panama Beach Resort Condominium Association, Inc.

c/o FirstService Residential

P.O. Box 31086

Tampa, FL 33631-3086

If you have any questions, please speak to your community association manager or contact our Customer Care Center at 1-866-378-1099. Specialists are available 24 hours a day, 7 days a week.