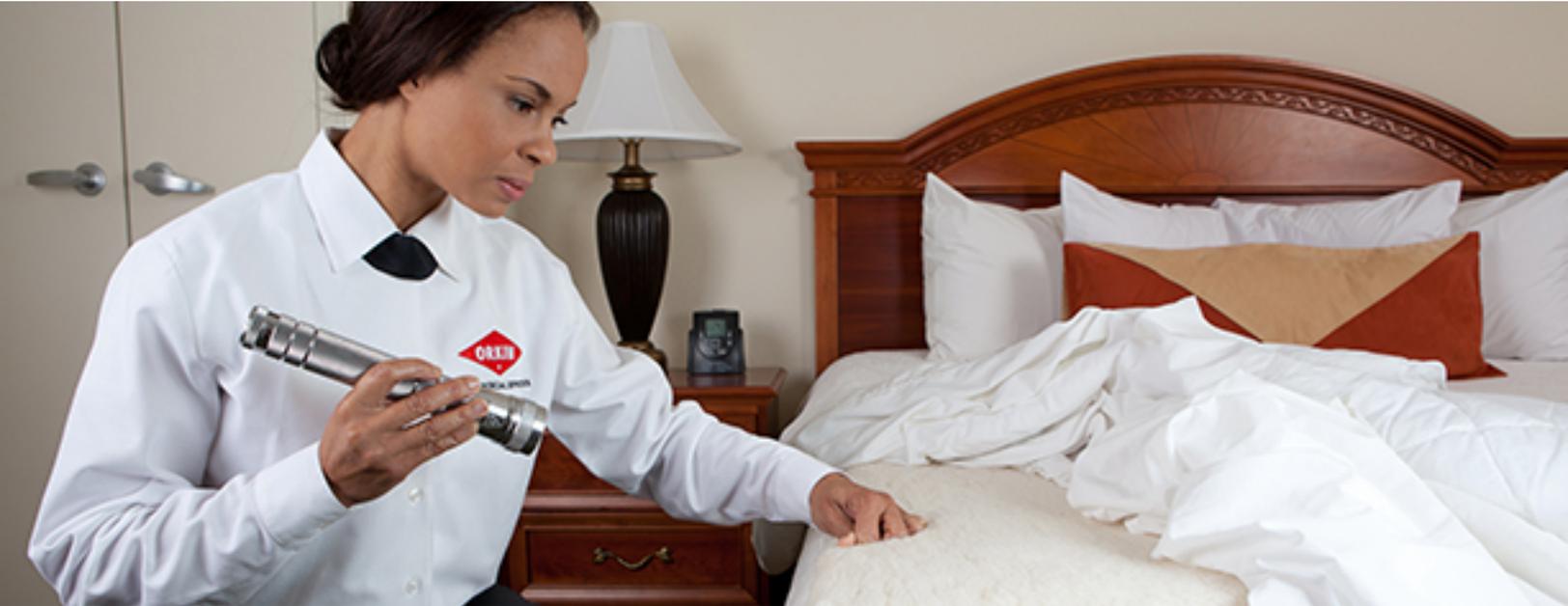




HOSPITALITY
PRECISION
PROTECTION™



Prepared For
Grand Panama Beach Resort
July 29, 2025

Steven Craig
Orkin Commercial Services
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Email: Steven.craig1@orkin.com

This report is limited to a visual inspection of the structure. There may be hidden infestations and/or areas of access that are not evident from a visual inspection. The purpose of this report is to document areas of concern from the interior and exterior inspection. Specifically: 1.) visible evidence of pest infection or damage; 2.) visible conditions conducive to infestations; 3.) visible areas of potential pest access to the structure.



COMMERCIAL SERVICES

CUSTOMER INFORMATION

BUSINESS INFORMATION

Grand Panama Beach Resort

Business Name

Facility or Store Number (if applicable)

11807 Front Beach Road

Service Address

Panama City Beach

City

FL

State

32407

Zip

Lindsay Williams

Service Contact Name

(770) 283-7204

Business Phone Number

Extension

lindsay.williams@fsresidential.com

Service Contact Email

Hotels/Motels/Casinos

Type of Business

BILLING INFORMATION

11807 Front Beach Road

Billing Address

Panama City Beach

City

FL

State

32407

Zip

Lindsay Williams

Billing Contact Name

(770) 283-7204

Business Phone Number

Extension

lindsay.williams@fsresidential.com

Billing Contact Email

Notes

Notes

Founded in 1901, Atlanta-based Orkin, LLC serves more than 1.7 million clients through more than 400 locations across the world. We'd like to put our century of pest research and real-world results to work for you. Our goal is to get to know your property inside and out, customize an Integrated Pest Management (IPM) program to fit your needs, and integrate seamlessly into your team – so you can breathe easier when it comes to pest control.



WHY CHOOSE ORKIN AS YOUR PARTNER?

Our Commercial Pros have extensive experience and receive world-class training so they understand the unique challenges you face.

- ◆ **National expertise** – We partner with you and provide unrivalled access to our national expertise and resources to help solve pest problems.
- ◆ **Rapid, effective response** – Because pest problems can occur at any time, we provide fast, reliable and high-quality service to help ensure your establishment is protected.
- ◆ **Breadth and depth of experience** – Our commitment and consistent nationwide service mean we deliver outstanding results, no matter where you are.
- ◆ **Security** – Orkin is bonded, and our Commercial Pros are screened and randomly drug tested to allay security concerns.

OUR A.I.M.® APPROACH TO PEST PREVENTION

Environmental Commitment

Effective pest management is a process, not a one-time event. Through our IPM approach, which we call A.I.M., we identify the best program for your needs based on scientific research and custom solutions. Our methods combine a collaborative and ongoing cycle of three critical activities, so you can rest assured that your business is getting maximum protection with minimum exposure.



Assess

First we inspect, identify and evaluate all the underlying reasons pests infest your establishment.



Implement

Your Orkin Commercial Pro continually works with you to develop customized solutions that suit your establishment's unique needs.



Monitor

Year-round monitoring, documentation, and communication help ensure the ongoing effectiveness of your service.

HOSPITALITY PRECISION PROTECTION®

Orkin services thousands of hospitality establishments across North America, so we understand the unique pest control challenges you face. With Hospitality Precision Protection, you get experience, knowledge, training and a reputation of success – all cultivated through a scientific approach.

Discreet service visits – We schedule our service calls around your business hours to remain as invisible as possible to your guests.

Rapid, effective response – Because pest problems can occur at any time, we provide fast, reliable and high-quality service to help you ensure a positive experience for your guests.

Staff training – We can share our award-winning training expertise with you and your staff through free training materials and free in-person training sessions upon request.

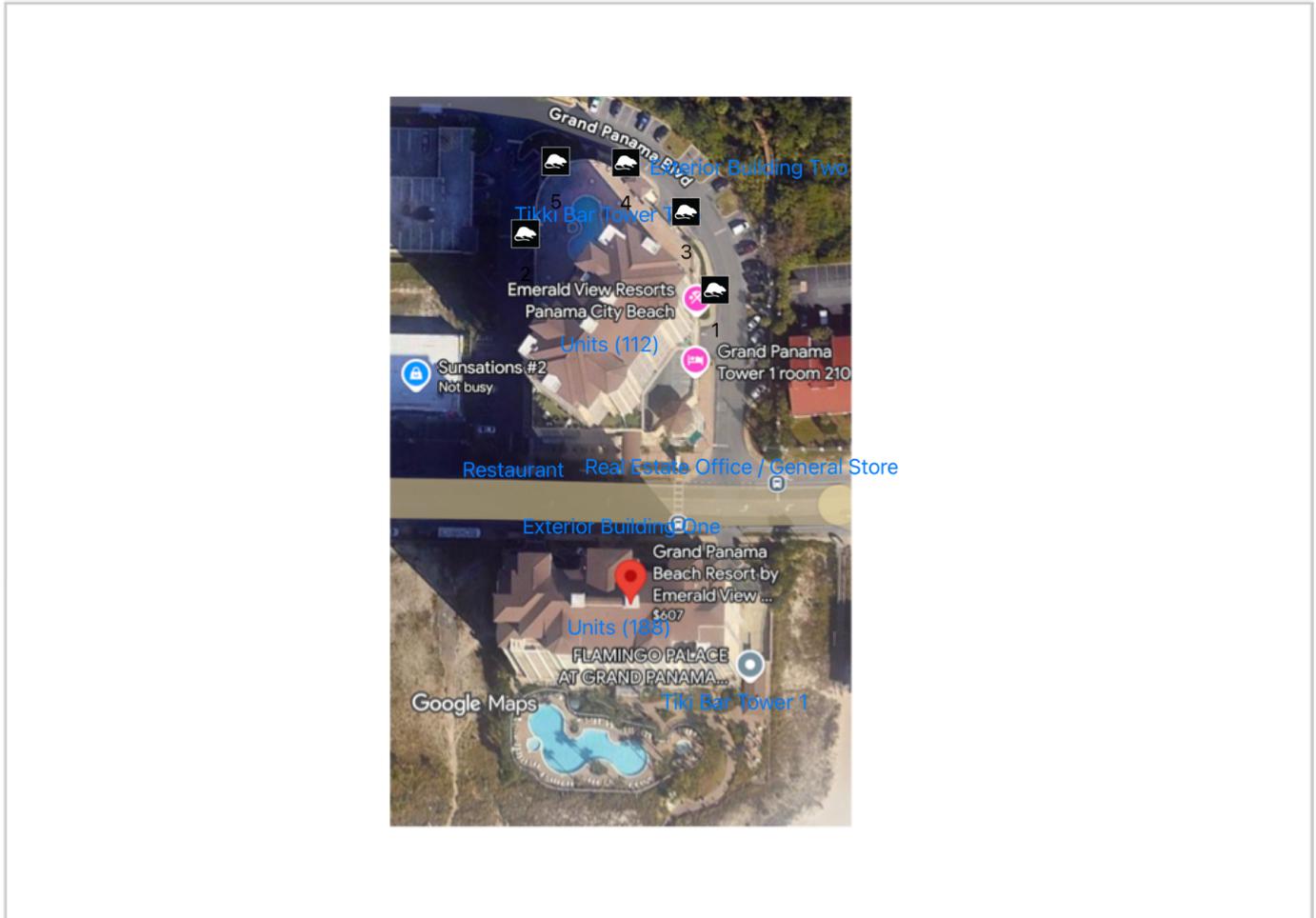


Business Name: Grand Panama Beach Resort

Service Address: 11807 Front Beach Road Panama City Beach, FL 32407

Account Manager: Steven Craig

Date: July 29, 2025



Icon indicates general area and is not precise.
 Insect evidence and conditions may be widespread.

Bait Station Count: 5	Restroom Care Count: 0
Tin Cat Count: 0	Actizyme Dispenser Count: 0
Pest Monitor Count: 0	Actizyme Odor Control: 0
Fly Light Count: 0	Pheromone Trap Count: 0
Door Sweep Count: 0	Glue Trap Count: 0
Air Curtain Count: 0	AirSpa/AirRemedy Count: 0
Mouse Snap Trap Count: 0	Rat Snap Trap Count: 0
Orkin Eclipse Count: 0	Gateway Count: 0
Bird Control Count: 0	Fly Bait Station Count: 0
Green Drain Count: 0	Vital Clean Count: 0
Wild Life Trap Count: 0	



COMMERCIAL SERVICES

MAP LEGEND



Bait Station



SCOPE OF SERVICE

Grand Panama Beach Resort

SERVICE AREA: EXTERIOR BUILDING ONE

Monthly

- ◆ Inspection of all exterior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

SERVICE AREA: EXTERIOR BUILDING TWO

- ◆ Inspection and maintenance of all exterior rodent devices.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

One-Time

- ◆ Installation of rodent devices in necessary exterior areas.

SERVICE AREA: REAL ESTATE OFFICE / GENERAL STORE

Monthly

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Inspection of all exterior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

SERVICE AREA: RESTAURANT

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Inspection of all exterior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

SERVICE AREA: TIKI BAR TOWER 1

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Inspection of all exterior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

NOTE: Unless specified elsewhere in this scope of service, only the following pests are covered under this proposal: Cockroaches, Mice, Rats, Common Ants (excluding Carpenter, Pharaoh and Fire Ants), Spiders (excluding Brown Recluse Spiders), Pill Bugs, Centipedes, and Millipedes. A separate proposal is required for pests such as Bed Bugs, Bat Bugs, Mosquitoes, Termites, and other wood destroying organisms.



SCOPE OF SERVICE

Grand Panama Beach Resort

SERVICE AREA: TIKKI BAR TOWER TWO

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Inspection of all exterior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.
- ◆ Crawling insect treatment in response to pest activity in exterior areas.

SERVICE AREA: UNITS (112)

Weekly (W - 52)

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.

SERVICE AREA: UNITS (188)

- ◆ Inspection of all interior areas for pest activity and/or conditions conducive for pests.
- ◆ Crawling insect treatment in response to pest activity in interior areas.

NOTE: Unless specified elsewhere in this scope of service, only the following pests are covered under this proposal: Cockroaches, Mice, Rats, Common Ants (excluding Carpenter, Pharaoh and Fire Ants), Spiders (excluding Brown Recluse Spiders), Pill Bugs, Centipedes, and Millipedes. A separate proposal is required for pests such as Bed Bugs, Bat Bugs, Mosquitoes, Termites, and other wood destroying organisms.



COMMERCIAL SERVICES

INITIAL INSPECTION OBSERVATIONS

Grand Panama Beach Resort

A handwritten signature in black ink on a light gray rectangular background. The signature is cursive and appears to read "M. W. [unclear]".

Customer Signature

Customer signature is simply acknowledgement of receipt of the Orkin Inspection Report to which the signature is affixed. The Orkin Inspection Report may contain matters that the customer will need to address should the customer decide to receive services from Orkin. The customer's signature is NOT a commitment to scheduling Orkin services. A separate agreement is required for these services.



QUALITY ASSURANCE & OTHER SERVICES

QUALITY ASSURANCE

We back Precision Protection™ with Orkin's Quality Assurance program (featured in the American Society for Quality's Quality Progress magazine), which assures your pest management service meets Orkin's high quality standards – and your own.

60-DAY FOLLOW-UP INSPECTION

A follow-up visit by your Orkin Account Manager will be scheduled within 60 days of your initial service to review your IPM program. All findings will be documented and discussed with your designated facility representative.

ISO 9001: 2015 CERTIFIED CORPORATE COMPLIANCE AUDITS

Orkin employs a National Quality Systems Team, which utilizes an ISO 9001:2015 certified audit process to ensure proper documented procedures are followed. Close monitoring by the ISO Certification Process reinforces Orkin's documented quality management processes and strict regulatory compliance.

ADDITIONAL SERVICES

We would be happy to submit a proposal for any of the additional services below, upon your request.

- ◆ Bed bug control
- ◆ Bird control (baiting, netting, exclusion)
- ◆ Fly control (service, fly light rental)
- ◆ Orkin Actizyme® Floor and Drain Cleaner
- ◆ Termite control
- ◆ Orkin Actizyme® Odor Neutralizer
- ◆ Wildlife control (groundhogs, skunks, etc.)
- ◆ Mosquito control

A separate service agreement would be required for the above additional pests and services.



1 2X24 RESPONSE GUARANTEE

When you see a pest, you need service right away – 365 days a year. Orkin makes it easy with a direct priority line to our national customer service department and to your local branch. We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours – guaranteed.

2 REIMBURSEMENT GUARANTEE*

Should your establishment be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.*

As a Hospitality Precision Protection™ customer, should you see a roach, rat, or mouse in your establishment after 60 days of service, Orkin will:

- ◆ Repay, either you or the customers as appropriate, the reasonable charges incurred by the customer at time of sighting.
- ◆ Invite the customer back as Orkin's guest for a meal, as appropriate.

3 360° SATISFACTION GUARANTEE

With Orkin, your satisfaction is guaranteed on all sides with three unique 60-day guarantees.

- ◆ 60 days complimentary service if you're not satisfied with the way we begin our service – After you choose Orkin, we provide a 60-day guarantee of our service. If you're not satisfied after the first 60 days, we reimburse you in full.
- ◆ 60 days complimentary service if you're not satisfied at any time thereafter – At any time, if you are not completely satisfied with results of your regularly scheduled service, Orkin will provide complimentary service for up to 60 days until you're satisfied.
- ◆ 60 days complimentary service by another provider if you're still not satisfied –

* Your account must be current, under contract for over 60 days, and your business must be compliant with sanitation and structural requests as noted on Orkin service reports.

^ Payment to other provider due to unsatisfactory pest control shall not exceed Orkin's established rates for like service protocol.



INVESTMENT SUMMARY

Grand Panama Beach Resort

PROPOSAL #1

SERVICE DESCRIPTION

- Weekly general pest control for interior and exterior of towers one and two
- Interior general pest control for all units on a quarterly rotation (23 units per service) and call backs for up to 5 units
- Installation and monthly monitoring of 5 exterior rodent control devices on the north side of tower 2
- Monthly general pest control for common areas (Lobby, Restrooms, Business Office, Real Estate Office, General Store, Restaurant, Tiki Bars and exterior)
 - Week 1 Exterior of Tower 2 and Tiki Bar
 - Week 2: Lobby, Restrooms, Business Office
 - Week 3: Real Estate office, General Store and Restaurant
 - Week 4: Exterior of Tower 1 and Tiki Bar
 - Week 5: Up to 5 additional call backs for units

PEST CONTROL SERVICE

TYPE	FREQUENCY
Standard	Weekly (W - 52)

EQUIPMENT

TYPE	FREQUENCY	COUNT
Bait Stations	Monthly (M)	5



INVESTMENT SUMMARY

Grand Panama Beach Resort

PROPOSAL #1 CONTINUED

INVESTMENT **

Total Initial Month	\$726.00
Per Service Visit	\$251.00
Annual	\$13,527.00

*** Quote excludes tax and replacement cost of pest control equipment*