

# Emergency Standby Power, LLC

Date: 05/04/26

17 Duval Street  
Ft. Walton Beach, FL 32547  
(850) 862-6540

Dear Grand Panama...

We are pleased to provide this quotation for maintenance on your Gillette 400kW generator located at:

11807 Front Beach Rd  
Panama City Beach, FL 32407

The cost of services listed below is based on service that is scheduled:

Additional maintenance recommended will be quoted separately on an as needed basis.

The price for annual service - \$975/year (total **\$1043.25** with current applicable taxes). This quotation expires in 90 days or becomes a binding contract upon signature.

## The First visit will include:

### Visually Inspect:

#### Engine lube oil & filters

- Oil level and condition
- Air Filter
- Inspect Fuel
- Fuel Filter

#### Belts and Hoses

- Drive Belt(s)
- Coolant Hoses
- Coolant Level and condition

#### Cooling System

- Radiator core air flow
- Block Heater operation

#### Battery & Battery Charger

- Load Test Starting Battery/Batteries
- Check Battery Electrolyte Levels
- Clean Battery Terminals as needed
- Test Battery Charger Operation

#### Engine Controls & Operation

- Inspect air & exhaust intakes for restrictions
- Inspect silencer for oxidation/leaks
- Check Safety Shutdown Operation
  - Oil Pressure
  - Coolant Temp
  - High Voltage
  - Low Voltage
  - Overspeed
- Check Remote Start Operation

#### Electrical

- Check and adjust frequency as necessary
- Check and adjust voltage as necessary
- Check and adjust panel gauges as needed

#### Transfer Switch

- Check Emergency System Transfer
- Check main contactors
- Check wiring connectors

## Change (if applicable):

- Oil
- Oil Filter(s)
- Fuel Filter(s)
- Coolant
- Coolant Filter(s)

## The second six months will include:

### Visually Inspect:

#### Engine lube oil & filters

- Oil level and condition
  
- Air Filter
- Inspect Fuel
- Fuel Filter

#### Belts and Hoses

- Drive Belt(s)
- Coolant Hoses
- Coolant Level and condition

#### Cooling System

- Radiator core air flow
- Block Heater operation

#### Battery & Battery Charger

- Load Test Starting Battery/Batteries
- Check Battery Electrolyte Levels
- Clean Battery Terminals as needed
- Test Battery Charger Operation

#### Engine Controls & Operation

- Inspect air & exhaust intakes for restrictions
- Inspect silencer for oxidation/leaks
- Check Safety Shutdown Operation
  - \_\_\_ Oil Pressure
  - \_\_\_ Coolant Temp
  - \_\_\_ High Voltage
  - \_\_\_ Low Voltage
  - \_\_\_ Overspeed
- Check Remote Start Operation

#### Electrical

- Check and adjust frequency as necessary
- Check and adjust voltage as necessary
- Check and adjust panel gauges as needed

#### Transfer Switch

- Check Emergency System Transfer
- Check main contactors
- Check wiring connectors

The checklist above is similar to the actual checklist used by our technicians when they perform a service visit. They will provide a signed copy for your records after each visit. Any repairs or maintenance recommendations that are not inclusive in this maintenance contract will be quoted on an as needed basis. We understand that your organization, just like ours, must manage to a budget and therefore, we will never perform any work without providing an estimate and obtaining authorization first. We also understand that any materials removed from your equipment are your property and as such, we will wait for your authorization to remove or dispose of these items. This will allow you the opportunity to visually inspect any and all materials that have been replaced such as belts, hoses, water pumps, ETC...

We also provide diesel fueling services for our customers at cost (we do not mark up the fuel or charge for the delivery). This allows us to provide a one-stop solution for your generator needs, and ensures our customers will be the ones up and running should there be power outages. We also perform functional testing on every six month visit, which includes the protective shutdown devices. These devices are critical in protecting your standby generator as well as the facility and equipment in which it powers. In example, a high or low voltage situation can cause overheating and even fires. The protective shutdown devices on your standby generator can prevent damage, but only if they are working properly. These devices, just like any other component, are subject to periodic failure. It is not a question of if they will fail, but when they will fail.

Our maintenance services are extremely comprehensive and while ESP, LLC's maintenance schedules and recommendations are based on the NFPA 110 2000 Edition, it does not completely assure that power will be available when you need it. It is necessary that the unit is exercised and inspected for proper operation on a regular basis. Also, the immediate surrounding area needs to be periodically inspected and kept free of debris. This maintenance contract is for a period of one year and automatically renews each year from the date that it is signed and accepted by both parties unless a written cancellation notice is provided at least thirty days prior to the renewal date. This provides your organization, as well as ours, the ability to prepare an accurate budget.

Please contact me if you have any further questions or needs.

Sincerely,

Chris Schumacher  
General Manager  
(850) 259-2349

Accepted on behalf of (Grand Panama) by: Sign \_\_\_\_\_ Date \_\_\_\_\_

Accepted on behalf of Emergency Standby Power, LLC by: Sign \_\_\_\_\_ Date \_\_\_\_\_